

# Who we are

Ferrovial is one of the world’s leading developers of transport infrastructure. Ferrovial Airports integrates all airport management activities and is one of the world’s leading private airport operators. Part of the aviation industry since 1998, the company provides more than 20 years’ experience investing, developing and operating around the world. Ferrovial Airports offers an in depth understanding of the industry and a solid track record building strong relationships with partners and stakeholders.

Ferrovial operates a portfolio of 4 airports in the United Kingdom: 25% stake in Heathrow, Europe’s busiest hub, and 50% ownership in Glasgow, Aberdeen and Southampton.



# What we do

As **long-term investors** we are active members of the community and work collaboratively with governments, private businesses and local citizens to achieve their social, economic and environmental objectives.

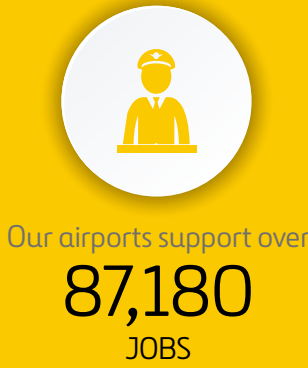
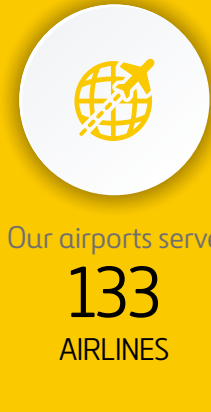
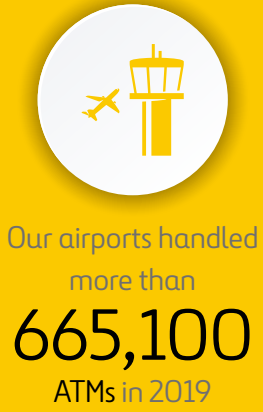
**We have a solid track record in airport operation** having invested and developed 34 airports and executed 21 transactions since 1998. We offer an in-depth understanding of the industry and solid long-standing relationships with partners and stakeholders.

We provide an **integrating approach to projects and operations**, managing the full life-cycle of an airport’s development. We differentiate ourselves by using the synergies generated between various Ferrovial divisions to help design, build, finance, operate and maintain airports.

Our **people is our differentiating factor**, the talented mix of local and international professionals combines best-in-class industry knowledge with fresh perspectives to deliver game-changing solutions.

We believe that **innovation** is vital for world-leading airports. Innovation creates modern, digital, functional, clean, safe and enjoyable infrastructure designed to give passengers and users the best experience.

Ferrovial Airports believes that **sustainability** is a lever for long-term value creation within asset management. We are committed to developing and leading sustainable growth strategies that have a positive impact on the communities we serve and on their economy.



**ferrovial**  
airports

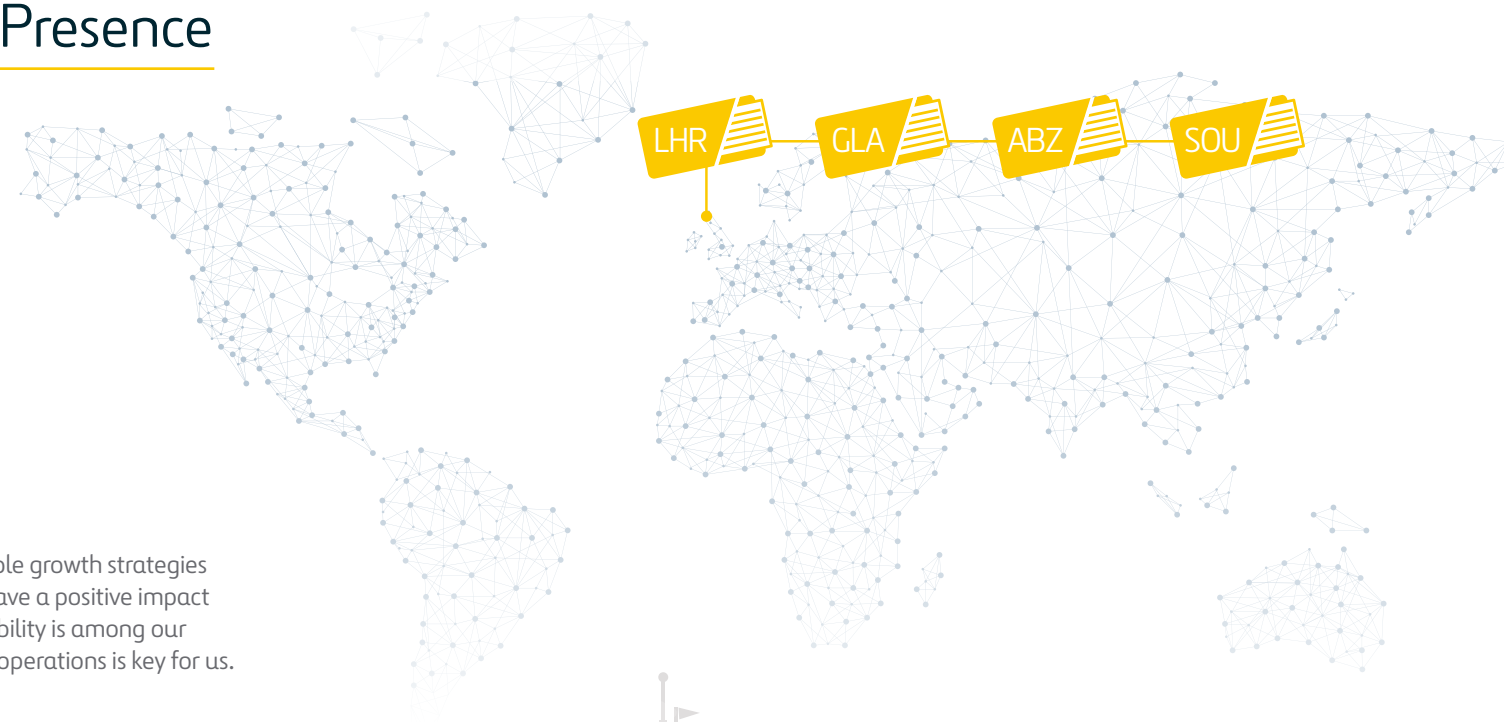
We make good airports great







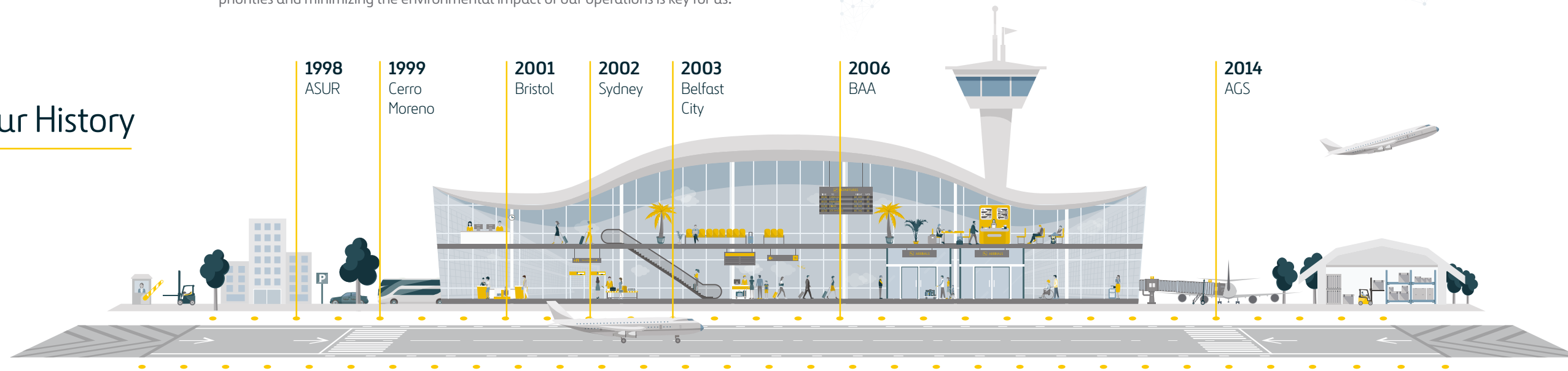
## Our Presence



## Social Contribution

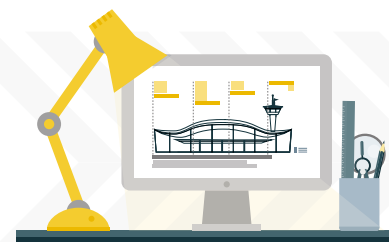
Ferrovial is committed to developing and leading sustainable growth strategies which are structured to provide innovative solutions that have a positive impact on the communities we serve and their economy. Sustainability is among our priorities and minimizing the environmental impact of our operations is key for us.

## Our History

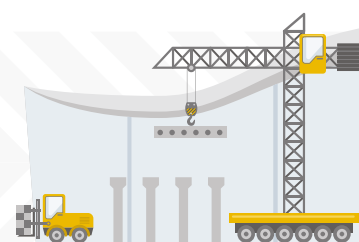


## Capabilities

Ferrovial is a world leading investor and operator in airport infrastructure with proven capabilities to add value across every aspect of airports' activities and lifecycle.



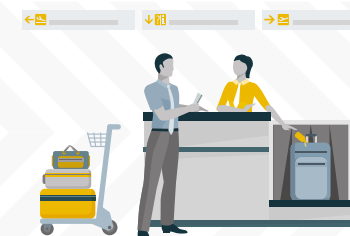
DESIGN



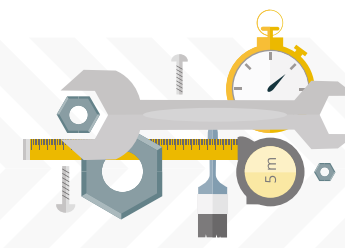
BUILD



FINANCE



OPERATE



MAINTAIN

### HEATHROW

80.9M passengers in 2019  
£1,922.5m EBITDA  
475.9k ATMs  
2 Runways, 4 Terminals

### GLASGOW

8.8M passengers in 2019  
£64.8m EBITDA  
78.3k ATMs  
1 Runway, 2 Terminals

### SOUTHAMPTON

1.8M passengers in 2019  
£79m EBITDA  
31.5k ATMs  
1 Runway, 1 Terminal

### ABERDEEN

3M passengers in 2019  
£21.7m EBITDA  
79.4k ATMs  
4 Runways, 5 Terminals

## Passenger Experience

Airport Service Quality (ASQ) 2019. Rating out of 5.

4.17  
Heathrow

4.08  
Glasgow

4.08  
Southampton

3.98  
Aberdeen

## Awards

### Ferrovial Airports

Ferrovial Airports, Best Airport Portfolio Manager in Europe 2018 for the second year in a row

### Heathrow

World's Top Airport Terminal 2019 for Terminal 5

World's Top Airport Terminal 2018 for Terminal 2

World's Best Airport for Shopping 2019 for the tenth year in a row

Best Airport in Western Europe 2019 for the fifth year in a row

Best Airport in Europe, over 40 million passengers 2018

Heathrow is the first airport to earn four Carbon Trusts Standards

### Glasgow

Scottish Airport of the Year 2019

### Southampton

Best Airport in Europe for customer service excellence 2019